Why PeopleG2?

### THE RATIONALE FOR WORKING WITH PEOPLEG2

PeopleG2 knows it's not just about technology; it's about the relationships, partnerships and the people involved. Our NPS score of 95 shows that we are committed to building strong client relationships and seeking the best solutions to keep our customers moving forward. We continue to develop new innovations to help customers streamline the background check portion of their hiring process while maintaining a human touch, which explains our 95% client retention rate.

OUR DIFFERENCE IS INTEGRITY, COMMITMENT AND INNOVATION

PeopleG2 continues to lead the background checking industry by creating new, innovative products that provides the ability to streamline their onboarding process and get people placed quickly. Our commitment to refining and updating our technology, coupled with our world class customer service and result delivery helps our staffing clients know that we want to partner with them in their success. We run every report through a Quality Assurance process to ensure results are delivered accurately the first time.

HOW PEOPLEG2 MEETS IMMEDIATE & LONG-TERM GOALS

PeopleG2's capabilities are supported by the PeopleG2 API and PeopleG2's World Class Service evidenced by its 95 Net Promoter Score ("NPS").
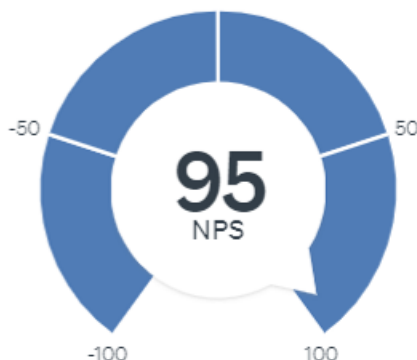
We deliver on immediate goals by providing our clients with products, processes and integrations that help them to manage the background check portion of their hiring process. Our 99.98% system uptime helps give clients peace of mind that their background checks will be processed as expected and returned to them quickly and efficiently.

Training, Support and Security

UNLIMITED TRAINING AND SUPPORT, DEDICATED ACCOUNT SERVICE

PeopleG2 provides unlimited customer service support, problem management, automated dispute reinvestigation, and a dedicated team to support the partnership with our clients. The PeopleG2 Customer Service and Operations teams are available to ensure our clients receives the best experience with their background checks.

PeopleG2 measures customer satisfaction using Net Promoter Score ("NPS"), and encourages our clients to participate in its monthly Client Satisfaction Survey. Our latest NPS score is a 95, which puts PeopleG2 in the 99th percentile for comparable businesses. A monthly follow up is done with all detractors, passives and promoters to ensure clients feel heard and questions/issues are validated, and solutions are created.

PeopleG2 provides monthly and ad hoc email legal alerts to clients regarding prospective and current legal changes that impact clients and their customers. PeopleG2 offers compliance best practice training, as well as legal risk and compliance webinars. PeopleG2 will offer client onboarding training for our clients, as well as continuing education/new user training.

PRIVACY, SECURITY & COMPLIANCE

PeopleG2 has a Privacy Policy modeled on the ISO 29100 data privacy framework, and an Information Security Policy that follows the ISO 27001 and 27018 data and cloud data security standard for personally identifiable information ("PII").

PeopleG2 employs the following data and privacy protection practices: PCI Level 1; ISO 27001 "Information technology - Security techniques - Information security management systems - Requirements"; ISO 27018 "Information technology - Security techniques - Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors"; and PCI 29100 "Information technology - Security techniques - Privacy framework."

peopleG2
BACKGROUND CHECKS

The PeopleG2 Promise

Integrity. PeopleG2 criminal DaaS provides world class data integrity by executing against the ISO 9004 Standard for Quality Management Systems and Continuous Process Improvement (our "QMS"). Every element of our data is subjected to an industry leading normalization process where it is structured, tested and improved at all phases of its lifecycle.

Accuracy. Our AI-trained machine learning database provides normalized, recently updated and highly accurate criminal data delivered with industry leading record linkage practices, such as biometric facial/photography recognition, which are documented, intuitive and easy to understand.

Speed+Quality. The structure of PeopleG2's bulk data, the design of our API, and our QMS processes produce higher hit ratios with fewer false positives due to our use of normalized data elements.

Security+Reliability. Our data is hosted on an AWS data lake, a highly controlled security environment certified for compliance with the industry standards ISO 27001, FedRAMP, DoD CSM and PCI DSS, and consistently surpasses 99.999% uptime.

Recency. Over 95% of our criminal data is acquired by PeopleG2 electronically. More than 99.999% of our data is loaded to production in less than 48 hours.

Experience. We lead our industry because we have learned how to listen to clients and ask great questions. Our leadership has been educated by over a combined three decades worth of experience delivering data and software-as-a-service across startups, closely held corporations, publicly traded businesses, the largest private companies in the United States, and members of the Fortune 500. PeopleG2 will help you interpret criminal data and understand how PeopleG2 can customize our service to get the most from our mutual strategic partnership.